

## VIP+ Package

**"A true premium service, this package is aimed at our most demanding customers. You will benefit from a personalized service of great standing so that your relocation to France becomes an unforgettable experience. Our VIP+ package is made for you!"**

Thanks to the VIP+ package, you benefit from a comprehensive **relocation, cultural transition** and **concierge service** for you and your family up to **six months** after your arrival. One of our managers will become your **privileged contact person**, in order to offer you a tailor-made, personalized service.

- ✓ With your spouse, benefit from a **videoconference** interview when you sign up for your contract so that we can very quickly identify your needs and provide **tailor-made** answers to reassure you and your family about what awaits you.
- ✓ We assist you in **immigration** procedures, in finding your **accommodation**, in organising your **move**, in the various administrative procedures (opening a bank account, mobile phone, social security, health insurance, car insurance and so forth) and in setting up **utilities** (electricity, gas, Internet, landline).
- ✓ We also help you find a **car** that suits your needs.
- ✓ If you make a **pre-visit** (before your final move), we will accompany you in **person** during the various steps related to your accommodation (visit of 3 selected apartments, signature of the lease). We can also represent you for the last steps before your arrival (inventory of fixtures, utilities, etc.).
- ✓ If you were able to make a pre-visit and the rental contract has therefore been signed, we can receive your **moving boxes** and set up your house (unpacked boxes, cleaning done, rooms prepared), in order to welcome you in a cosy nest. All you have to do now is to taste the champagne that is awaiting you!
- ✓ We pick you up, in person, at the **airport/train station** and take you to your new home/hotel of your choice. We will also help you discover your new environment and show you the shops nearby. At a time that seems convenient to you, you can also enjoy a guided tour of the city.
- ✓ We offer you our **cultural** and **linguistic series** (2 written episodes per week) allowing you to better understand the specificities of France in terms of social life, corporate culture, school system, etc. and to discover the key sentences for a large number of situations related to your relocation.
- ✓ Similarly, both of you can benefit from 6 hours of **cultural transition discussions**, making it easier for you to understand the French way of life.
- ✓ **12 hours of French courses**, whether by videoconference or face-to-face, are also included in your package: this should make your arrival and settling in much easier. You will also be able to benefit from **nine months of online French courses**.
- ✓ **Children** also play an important role in the VIP+ package: we offer specific **online discussions** to answer all of their questions or concerns. Once in France, a **school follow-up** by a certified teacher is also set up, in order to facilitate and accelerate their integration and academic success.
- ✓ Enjoy our **concierge services for a period of six months**: finding and supervising domestic staff (cleaning lady, gardener, cook, babysitter), putting you in touch with craftsmen, general practitioners or specialists, supervision by an accountant or tax lawyer to manage your tax return, or meetings with a wealth advisor. Let us also organize private events or trips, etc.
- ✓ Entrust us with your **shopping list** or give us your **laundry** to wash, for the first six months: you will then have time to get used to your new life.

We will be pleased to assist you by **email** (reply within 24 hours guaranteed) or by **telephone** (7 days a week), for a period of 6 months: we are there for you whenever you need us!